

# 2019 Annual Drinking Water Quality Report for Citra Highlands System PWS#3424827

We're very pleased to provide you with this year's Annual Water Quality Report. We want to keep you informed about the excellent water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a safe and dependable supply of drinking water. Our water source is ground water from one well drawn from the Floridan Aquifer and is chlorinated for disinfection purposes.

In 2019 the Department of Environmental Protection performed a Source Water Assessment on our system and a search of the data sources indicated no potential sources of contamination near our wells. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at [www.dep.state.fl.us/swapp](http://www.dep.state.fl.us/swapp).

If you have any questions about this report or concerning your water utility, please contact **Hash Utilities (352) 613-0103**. We encourage our valued customers to be informed about their water utility. If you want to learn more, please contact the office during normal business hours.

Citra Highlands Water System routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2019. Data obtained before January 1, 2019, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

In the table below, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

- **Maximum Contaminant Level or MCL:** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Contaminant Level Goal or MCLG:** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **Maximum residual disinfectant level or MRDL:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum residual disinfectant level goal or MRDLG:** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **Action Level (AL):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
- **"ND"** means not detected and indicates that the substance was not found by laboratory analysis.
- **Parts per quadrillion (ppq) or Picograms per liter (picograms/l):** one part by weight of analyte to 1 quadrillion parts by weight of the water sample.
- **Parts per trillion (ppt) or Nanograms per liter (nanograms/l):** one part by weight of analyte to 1 trillion parts by weight of the water sample.
- **Picocurie per liter (pCi/L)** - measure of the radioactivity in water.
- **Parts per million (ppm) or Milligrams per liter (mg/l)** – one part by weight of analyte to 1 million parts by weight of the water sample.
- **Parts per billion (ppb) or Micrograms per liter (µg/l)** – one part by weight of analyte to 1 billion parts by weight of the water sample.
- **Treatment Technique (TT)** - a required process intended to reduce the level of a contaminant in drinking water.
- **Initial Distribution System Evaluation (IDSE):** An important part of the Stage 2 Disinfection Byproducts Rule (DBPR). The IDSE is a one-time study conducted by water systems to identify distribution system locations with high concentrations of trihalomethanes (THMs) and haloacetic acids (HAAs). Water systems will use results from the IDSE, in conjunction with their Stage 1 DBPR compliance monitoring data, to select compliance monitoring locations for the Stage 2 DBPR

## Inorganic Contaminants

Contaminant and Unit of Measurement	Dates of sampling	MCL Violation	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Barium (ppm)	08/18	No	0.002	N/A	2	2	Discharge of drilling waste; discharge from metal refineries, erosion of natural deposits
Sodium (ppm)	08/18	No	5.19	N/A	N/A	160	Salt water intrusion, leaching from soil
Nitrate (as Nitrogen) (ppm)	07/19	No	0.294	N/A	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

## Stage 2 Disinfectant and Disinfection By-Product (D/DBP) Contaminants

Contaminant and Unit of Measurement	Dates of sampling	MCL Violation	Level Detected	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination
TTHM [Total trihalomethanes] (ppb)	08/18	No	0.55	NA	NA	MCL = 80	By-product of drinking water disinfection
Chlorine (ppm)	01-12/2019	No	0.7	0.4 – 0.9	MRDLG = 4	MRDL=4.0	Water additive used to control microbes

<b>Lead and Copper (Tap Water)</b>							
<b>Contaminant and Unit of Measurement</b>	<b>Dates of sampling</b>	<b>MCL Violation</b>	<b>90th Percentile</b>	<b>No. sites exceeding the AL</b>	<b>MCLG</b>	<b>MCL</b>	<b>Likely Source of Contamination</b>
Lead (tap water) (ppb)	08/18	No	0.55	0	0	15	Corrosion of household plumbing systems, erosion of natural deposits
Copper (tap water) (ppm)	08/18	No	0.0079	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

*Lead, Copper, Disinfection By-products and Radioactive contaminate sampling was completed on time in accordance with the rule, however the results were delivered late to DEP, which incurred a late reporting violation. Lead in drinking water is rarely the sole cause of lead poisoning, but it can add to a person's total lead exposure. All potential sources of lead in the household should be identified and removed, replaced or reduced. There were no detection of any of the radioactive contaminants, therefore they are not listed in this report. Monthly bacteriological samplings were performed and submitted timely to DEP. However, during the November 2018 monthly bacteriological testing, chlorine was detected in the well sample due to operator sampling error. Once notified, the system was re-sampled and the results were submitted to DEP. We have reviewed our sampling techniques and established a report tracking file to ensure that all reporting requirements are met in the future.*

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Citra Highlands Water is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

*The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.*

Contaminants that may be present in source water include:

- (A) *Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.*
- (B) *Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.*
- (C) *Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.*
- (D) *Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.*
- (E) *Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.*

*In order to ensure that tap water is safe to drink, the EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.*

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

*Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).*

We at Citra Highlands Water would like you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. If you have any questions or concerns about the information provided, please feel free to call any of the numbers listed.